



2024 Q1 Schedule of Fees

◆ Receiving

- \$10/pallet
- \$25/pallet for floor loaded product in containers
- Crowdfunding projects receive a price reduction of \$10/pallet for the portion sent out in bulk project fulfillment
- \$1/Loose Parcel
- Advance Shipping Notice (ASN) required: 2 business days for LTL, 5 business days for FTL/Container. *Shipments arriving with no notice or late notice will be charged double the listed receiving rate*
- Non-standard Receiving fee – \$50/hr for significantly difficult, damaged, or complex receipts

◆ Amazon FBA Prep

- \$1 surcharge/parcel, \$5 surcharge/pallet FBA administration fee, plus standard charges for materials and labor. Quotation available by project upon request

◆ Fulfillment Services

- Standard US Rates (see chart)
- Ocean Freight Deposits may be required for booking
- US/Canada/Rest of the World only: \$2,500 Campaign Management Fee for campaign fulfillment
- Worldwide: \$5,000 Campaign Management Fee for campaign fulfillment using non-US fulfillment hubs
- Worldwide Rates Estimate (using fulfillment centers in each region) available upon request
- Outbound Freight Services: \$0.10-\$0.17/LB handling fee + all related freight shipping charges. (quotes available upon request)
- Outbound Freight 3rd Party Booking/Pickup Fee: \$20/pallet (quotes available upon request)
- File Processing Fee: \$5/file for any manually processed file upload
- Special Processing Fee (UPS, DHL, etc...) \$10/order, & \$1/parcel
- Delivery Area Surcharges (Normal, Extended, and Remote) as well as Remote Rural sucharges may apply
- Restocking fee – Order adjustments or cancellation after order picking has begun are subject to a 20% fee of shipment cost plus Labor at \$50/hr
- Picking fee per order – Picks 0-3: Free; Picks 4-9: \$0.25/pick; Picks 10-14: \$0.50/pick; Picks 15+: \$0.75/pick

◆ Convention Services

- Shipping to Conventions – (quotes available upon request)

◆ Storage

- \$21/pallet/month
- Crowdfunding projects receive 30 days free storage on the portion of their goods allocated for QML bulk project fulfillment
- Parts and Damages storage – \$10/shelf/month. Minimum \$10 charge
- Disposal – \$50/CBM
- Other Storage rates may apply for product at international partner hubs. Minimum \$10 monthly charge per hub
- Dock Storage Fee – \$10/pallet/day for pallets prepared for pickup by a 3rd party longer than 10 business days

◆ One-off Costs

- Freight Management – (quotes available upon request)
- Special Projects* – \$50/hr + Supplies or Quoted rate (*Bagging Products, Re-packaging, or other special requests you may have)
- VAT/Customs Clearance – (estimates available upon request)

◆ Special Shipping

- Barcode Labeling – \$0.40/each
- Rush Shipping/Order Prep – \$5 surcharge/parcel or quoted rate for freight and special requests
- Special Packaging Requests – (quotes available upon request)
- Replacement Part Shipping – \$2.00 surcharge / order. Parts Documentation Required.
- Re-Routes/Return Labels – Charges may apply for any order that is redirected or requested to be returned
- Postage Due – payable for all returns • \$1.00/order service fee on all returns, reroutes, and call-tags
- Data Manipulation – \$50/hr; minimum 1 hour charge; per re-submitted project data and other data manipulation as applicable
- SLI Preparation – \$50/hour – minimum 1 hour charge

Other surcharges and fees may apply. (i.e. Peak Surcharge; COVID Surcharge, Fuel Surcharge etc...)